



PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
MASAHITO YAMAMOTO) Examiner: El Hadji Malick Sall
Application No.: 09/823,990) Art Unit: 2157
Filed: April 3, 2001)
For: SERVICE MANAGEMENT)
APPARATUS) September 9, 2005

Mail Stop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT AFTER FINAL ACTION

Sir:

Preliminary to continued examination, and in response to the Office Action dated March 9, 2005, please amend the above-referenced application as follows. The claims changes are reflected in the listing beginning at page 2, and the Remarks begin at page 19.

I hereby certify that this correspondence is being deposited with the United States Postal Service as first-class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on

September 9, 2005.
(Date of Deposit)

LEONARD P. DIANA (Reg. No. 29,296)
(Name of Attorney for Applicant)

September 9, 2005
Date of Signature

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